**CANCELLATION FORM FOR ON-LINE PURCHASING**

**Subject:** CANCELLATION OF PURCHASE

|  |  |
| --- | --- |
| DATE |  |

**To the attention of:**

* CERAMIC CONNECTION AIE
* TAX CODE: V44539419
* ADRESS: Avenida del Mediterráneo, 138, CP 12200 – Onda (Castellón)
* PHONE NUMBER: +34 623 240 148
* Email: [info@ceramicconnection.es](mailto:info@ceramicconnection.es)
* Owner of the following e-commerce website: [www.ceramicconnection.com](http://www.ceramicconnection.com)

I/We hereby inform you of my/our wish to DISCONTINUE our purchase of the following goods or products:

**DETAILS OF THE PURCHASE SUBJECT OF CANCELLATION**

|  |  |
| --- | --- |
| NAME |  |
| ORDER ID |  |
| PRODUCT DESCRIPTION |  |
| PURCHASE DATE |  |
| RECEPTION DATE |  |
| PAYMENT DETAILS |  |

**PURCHASER'S DETAILS**

|  |  |
| --- | --- |
| NAME |  |
| ID |  |
| ADRESS |  |
| POSTAL CODE - TOWN |  |
| PROVINCE - COUNTRY |  |
| PHONE NUMBER |  |
| EMAIL |  |

|  |  |
| --- | --- |
| SIGNATURE |  |

**RIGHT OF CANCELLATION**

Under the provisions of Royal Legislative Decree 1/2007 of 16 November, which approves the revised text of the General Law for the Defence of Consumers and Users and other complementary laws, the consumer has the right to withdraw from the contract concluded at a distance (by telephone, internet, post, fax, at home, etc.) within 14 calendar days without the need for justification.

The withdrawal period shall expire 14 calendar days after the day on which the contract is concluded or, as the case may be, the day on which you or a third party other than the carrier, indicated by you, acquired the material possession of the goods, or the last of the goods purchased or the last of the parts of the same goods purchased for the same order.

You may use this model withdrawal form, although its use is not mandatory. The user also has the option of completing and sending the model withdrawal form or any other unequivocal statement electronically via the website www.ceramicconnection.com or by email to info@ceramicconnection.es. With this option, the consumer will receive the acknowledgement of receipt of the withdrawal without delay on a durable medium (e.g. by email). In order to meet the withdrawal deadline, it is sufficient that the communication concerning the exercise of this right is sent by the consumer before the expiry of the withdrawal period.

The exercise of the right of withdrawal shall extinguish the obligations of the parties to perform the contract or to conclude the contract where the consumer has made an offer, whereby, if the above conditions are met, I shall refund any payment received, including, where applicable, delivery costs, without undue delay and in any event not later than 14 calendar days from the date on which the consumer and user's wish to withdraw from the contract was received. This refund will be made using the same means of payment used by you for the initial transaction, unless you have expressly provided otherwise and provided that you do not incur any costs as a result of the refund.

Contracts mentioned in article 103 of the Royal Legislative Decree 1/2007 of 16 November, which approves the revised text of the General Law for the Defence of Consumers and Users and other complementary laws, are excluded from the right of withdrawal.